

Scope of Work : Comprehensive Hardware and Software maintenance of Computers and peripherals and other equipments as per the list and specifications given below.

S.No.	Item Description	Specification	Make	Qty
1	Desktop Computer	P-II, Celeron	Wipro, ECIL, HCL	12
2	Desktop Computer	P-III	Wipro, ECIL, HCL, IBM	21
3	Desktop Computer	P-4	Wipro, ECIL, HCL, lenovo, IBM, Hp	61
4	Desktop Computer	Core2Duo	Wipro, ECIL, HCL, lenovo, IBM	20
5	Desktop Computer	i3/i5/i7	Dell/HCL/IBM, lenovo	10
6	Inkjet Printer	Hp 810, Hp670, Hp 656, Hp5122, Hp6500, Hp640, Hp K550, Hp 948,1280 officejet R45, Canon 5200, 4200, 210, Hp1410, canon 5200SPX,	Hp, Canon, Epson	65
7	Laserjet Printer	Hp 3030, 3390, C7115A, 2840, Canon LBP3300	Hp, Canon	18
8	UPS	500 VA	APC, Microtech, Smartpower Classic, Emerson	20
9	UPS	1 KVA	APC, Emerson	25
10	Flat Bed Scanner	A4 size	Hp	05
11	Dot Matrix Printer	TVSE 345, TVSE 345 Classic, Wipro LQ 1050 DX, TVS Q25, Q225, LX-80, LX-300+, Epson LQ 1050 DX,	Epson, Wipro, TVSE	42

#The printer models mentioned are not exhaustive but indicative only

In addition to the maintenance of Hardware and Software following activities are also included in the scope of work.

1.Loading of Antivirus software and it's monthly update in all the computers, which are covered under AMC.

2.Data protection including data recovery from a crashed hard disk is included.

3.Backup of 30 critical machines on monthly basis .Media for backup shall be supplied by UCIL free of cost.